

Change of Residential Account Details Application

lumoenergy.com.au
1300 115 866



Please complete this form and return in the reply paid envelope provided or scan and email to info@lumoenergy.com.au

PO Box 632, Collins Street West VIC 8007
Lumo Energy Australia Pty Ltd ABN: 69 100 528 327

Your Details:

Account Number:

Phone:

Name: _____

Mobile:

Address: _____

Email: _____

Date of Birth:

Postcode: _____

I would like to:

1. ADD a person to my account as a **Billing Contact (Please fill in Section A)**
- This person can discuss the account but not make any changes to it
OR

2. ADD a person to my account as an **Authorised Decision Maker (Please fill in Section A)**
- Person must be 18 or older
- This person can discuss the account and make any changes including cancelling or abolishing a meter
- They will not be financially responsible for the account.
OR

3. ADD a person to my account as a **Joint Financially Responsible Account Holder (Please fill in Section A)**
- Person must be 18 or older
- This person can discuss the account and make any changes including cancelling or abolishing a meter
- They will be financially responsible for the account.
- Their name will appear on all invoices

AND / OR

4. REMOVE Authorised Person from my account **(Please fill in Section B)**
- This person will no longer be able to request any information or make changes to your account

AND / OR

5. CHANGE the **Name** on my account **(Please fill in Section C)**
- Proof is required to confirm a change of Name
- Photocopy of legal document that confirms your name must be attached

Section A - Details of Person to be ADDED:

First Name: _____

Mr Miss Mrs Ms

Surname: _____

Phone:

Date of Birth:

Mobile:

Email: _____

Section B - Details of Person to be REMOVED:

First Name: _____

Mr Miss Mrs Ms

Surname: _____

Phone:

Date of Birth:

Mobile:

Email: _____

Section C - Details of NAME CHANGE:

First Name: _____

Mr Miss Mrs Ms

Surname: _____

Phone:

Date of Birth:

Mobile:

Email: _____

Authorisation:

Please authorise the changes requested in this form by signing in the space below.

In accordance with section 18N (1) (ga) of the Privacy Act 1988 (Cth), I authorise the above changes to be made to this account.

(Nominated Authorised Person's signature is only applicable when adding or removing a Joint Financially Responsible Account Holder)

Account Holder:

First Name: _____

Nominated Authorised Person:

First Name: _____

Surname: _____

Surname: _____

Signature: _____

Signature: _____

Date:

Date: